Sandy Lane Surgery Patient Participation Group

Meeting 11.11.13

Julie Andrews from the Mansfield & Ashfield Commissioning Group attended the meeting to give an overview of the "Integrated Care Transformation Programme." [ICTP]

Minutes

Appointment of Chair: Robert T. volunteered to chair the meeting.

Apologies: Stella H. has resigned from the group. We welcomed a new member to the group. John B.

Minutes of Meeting held 5th August 2013: The Minutes of the last meeting were unanimously approved.

Matters Arising: There were no matters arising.

Patient Survey: The statistics for the recent survey will be held over for discussion at the next meeting.

Surgery Report: Jill presented the surgery report detailing that Dr Pirwani had settle in well and this had also resulted in a reduction of waiting time. A new nurse: Lisa Thompson has been appointed and will take up her post in January 2014. Interviews will take place for an additional receptionist in January 2014.

Practice Newsletter: The latest version of "*Pulse"* was presented.

Significant Events: There had not been any significant events to report.

Any other business: There was a report of the inaugural public meeting of the Mansfield & Ashfield Clinical Commissioning Group. Julie Andrews drew ticket 426 [Wright] for the raffle winner. Philip requested that an online prescription system should be considered.

Date of next meeting Monday, 3rd February 2014 at 6pm Monday 12th May 2014 at 6pm Monday 11th August 2014. Time TBC

All papers and discussions are strictly confidential