## **Surgery Localities**

#### Newark and Sherwood: -

The extra appointments (Monday to Friday evenings and on Saturday mornings) are offered by Collingham Surgery and Lombard Medical Centre. In Sherwood the appointments are offered at Abbey Medical Group (Ravenshead and Blidworth) and also Crown Medical Centre.

#### Mansfield South: -

Acorn Medical Practice, Churchside Medical Practice, Forest Medical, Millview Surgery, Roundwood Surgery.

#### Mansfield North: -

Bull Farm Primary Care Resource Centre, Pleasley Surgery, St Peter's Medical Practice, Sandy Lane Surgery, Oakwood Surgery, Riverbank Surgery, Meden Medical

#### Orchard Medical: -

The surgery has extended its hours for its own registered patients.

## **Ashfield North: -**

Brierley Park Medical Centre, Skegby Family Medical Centre, Woodlands Medical Practice, Willowbrook Medical Practice, King's Medical Centre

### Ashfield South: -

Kirkby Community Primary Care Centre, Family Medical Centre, Kirkby Health Centre, Kirkby Health Care Complex, Jacksdale Medical Centre, Selston Surgery, The Surgery - Lowmoor Road, Ashfield House

Patients need to contact their own GP Surgery to book and cancel appointments.

For appointments on **Sundays and Bank Holidays**, the service is delivered by Forest Medical, Rosemary Street, Mansfield, NG19 6AB. For access to these appointments patients should contact their own surgery to arrange one.





Did you know that patients can now book routine GP and nurse appointments in the evenings and also at weekends?



# Information for Patient Groups

7 Day and Evening Appointments

Mid Nottinghamshire - Newark, Sherwood, Mansfield and Ashfield Clinical Commissioning Groups (CCGs)

All GP surgeries across Mansfield, Ashfield, Newark and Sherwood offer evening and weekend appointments. These appointments are available to all residents who are registered with a GP practice in these areas.

The appointment may not take place at a patient's usual GP surgery, but at another nearby. Your GP surgery will be able to provide more information about the location at the time of booking an appointment. Information is also available on GP Practice websites and on the CCGs website.

Appointments are available up to 8 pm on a weekday, Saturday and Sunday mornings, including bank holidays.

Surgeries are working together to deliver this service. Further information is found overleaf about which surgeries are operating the service.

As an appointment may not be with a patient's usual doctor or at their surgery, it is recommended that patients with long-term conditions do not use these appointments about ongoing problems. These are always best talked through with your own GP or practice nurse.

Appointments are bookable in advance through the patient's own practice, either in person or by telephone. The practice would always prefer you to call and cancel than not turn up at all so they may fill the unused appointment slot with someone else.

It is not only GPs who are available during these appointments; the following services may also be offered by nurses and the wider team: -

- Wound Dressings
- Health Checks
- Blood Tests\*
- Medication Review
- Minor Injuries
- ECG monitoring
- Ear Syringing
- Blood Pressure Monitoring

\*Due to the collection service for the laboratory finishing earlier in the day, some patients wanting blood tests *may* be asked to take the sample to the hospital.

There are appointment slots available now. All surgeries have information about the extended appointments on their websites and within the surgeries e.g. on electronic information screens, posters and flyers.

PPGs are in an advantageous position to be able to promote the extended access appointments by doing any or all of the following: -

- Find out how your surgery is operating the extended hours appointments
- Display information on your PPG notice board
- Put it on your meeting agenda; making sure that all members know about the service and getting regular updates from your practice as to how the appointments are being used
- Talk to patients & others; either by spending time in the surgery or by talking to people generally about the additional appointments
- Use your annual survey to ask if patients know about the extended hours service
- Check that the information about the extended hours appointments is clearly visible and correctly displayed on the practice website

As many patients do not know about the appointments that are available through the extended hours the more that PPGs can raise awareness and even by talking to friends and relatives, the more people will know that these appointments are available and along with the additional work that the CCGs are doing, more patients will have access to healthcare.

# **Extended Hours Appointments: -**

- Available to all patients registered in Newark, Sherwood, Mansfield & Ashfield.
- Appointments are available Monday to Friday 6:30pm to 8:00pm, Saturday and Sunday mornings including bank holidays
- Consultations may not be at the patient's usual surgery
- Appointments are booked at the patient's own surgery